

**From:** [Mercy Rushing](#)  
**To:** [Cindy Karch](#)  
**Subject:** FW: Commendation  
**Date:** Tuesday, November 12, 2019 8:42:49 AM  
**Importance:** High

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FYI--- I wanted to share this City Council Put this email for Council Packet for me to read as part of my report.

**Sincerely,**

**Mercy L. Rushing, PCED, CTE**  
**City Manager, City of Mineola &**  
**Executive Director Mineola EDC**

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**Attention Public Officials (Appointed, Elected and Employees)**

Please note that any correspondence, such as email or letters, may become a public record and made available for Public/media review. Also, a "Reply to All" of this e-mail could lead to violations of the Texas Open Meetings Act under the government code. Please reply only to the sender

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**From:** Chief Bittner  
**Sent:** Tuesday, November 12, 2019 8:41 AM  
**To:** Mercy Rushing <[mrushing@mineola.com](mailto:mrushing@mineola.com)>  
**Subject:** FW: Commendation

Letter I received this morning, thought I would share it with you.  
Chief

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**From:** Lena Marshall [<mailto:lmarshall@prisonertransport.net>]  
**Sent:** Monday, November 11, 2019 12:06 PM  
**To:** Chief Bittner <[mineolapd@mineola.com](mailto:mineolapd@mineola.com)>  
**Cc:** Joel Brasfield <[jbrasfield@prisonertransport.net](mailto:jbrasfield@prisonertransport.net)>; Bill Brees <[bbrees@prisonertransport.net](mailto:bbrees@prisonertransport.net)>  
**Subject:** Commendation

Chief Bittner,

On November 5, 2019 at approximately 2245 hours two of my agents, OIC Hadder and Agent Wormley, were traveling through Wood County with multiple inmates on board their transport van. The agents noticed one of the inmates attempting to escape from the rear portion of the transport

van into the front segregation area of the van. The agents, following protocol, contacted local authorities. Two of your officers, Officer George and Officer Altman, arrived on scene to assist our agents. OIC Hadder and Agent Wormley spoke very highly of your officers and stated they both were very helpful and conducted themselves extremely professionally and courteous throughout the ordeal.

Our agents travel extensively across the country and when emergencies occur we rely heavily on local law enforcement to assist us. It's always an honor to be assisted by officers, such as yours, who take professionalism to such a high standard. I just wanted to commend your officers and let you know they represented your agency well.

Sincerely,

**Lt. Lena Marshall**

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